

Carbon reduction plan

Supplier name: Eircom UK Limited (trading as eir business)

Publication date: June 2026

Commitment to achieving net zero

Eircom UK is committed to achieving Net Zero emissions by 2050. We have set ambitious targets for carbon emissions reduction:

By 2030: Achieve a 50% reduction in carbon emissions (tCO₂e)

By 2050: Reach Net Zero carbon emissions

These targets will be reviewed in line with the evolving requirements for the CSRD and the Corporate Sustainability Due Diligence Directive (CSDDD)

Baseline emissions

Baseline year: 2024

Additional details relating to the baseline emissions calculations: Our baseline data covers Scope 1, Scope 2, and upstream elements of Scope 3. This data relates to 1 financial year starting from April 2023 until the end of March 2024.

Baseline year emissions

Emissions	Total (tCO ₂ e)
Scope 1	270
Scope 2	654.204
Scope 3 (Included Sources)	<p>138.786</p> <p>Our scope 3 sources include business travel, employee commuting, upstream transportation and distribution, purchased goods and services, and capital goods.</p> <p>We have a zero-to-landfill policy, which is supported by our paperless operations and the recycling and repurposing of 100% of end-of-life hardware. While our hardware recycling service is available to all UK clients, this is operated by our ROI based parent company. As such, the emissions relating to the treatment of these materials are not currently calculated or reported by Eircom UK at an organisational level. To improve the accuracy of our carbon reporting initiatives, we are currently taking measures to quantify emissions of this nature relating solely to the operations of Eircom UK. To enable this, we are working to establish a suitable mechanism that will enable us to separate emissions relating to UK operations only.</p>

	<p>We recognise the importance of accurately accounting for all emissions within our value chain, including those related to downstream transportation and distribution. Our operations rely on a range of third-party technology providers to provide the transportation of hardware to customer sites. Our vendors arrange this through their own third-party transportation contractors. While emissions relating to downstream transportation and distribution are currently reported by the Eircom Group, they are not currently calculated and reported at an organisational level by Eircom UK. To improve the accuracy of our carbon reporting initiatives, Eircom UK are committed to implementing a structured process to calculating and reporting on these emissions at an organisational level and we are currently working with our 3rd party vendors to establish a suitable mechanism to enable this. Baseline data relating to our downstream emissions will be available for reporting in 2027 and will be reported annually from this period.</p>
<p>Total Emissions</p>	<p>1060</p>

From 2019 - 2023, Eircom UK reported joint carbon reductions at a group wide level as part of the Eircom group. As a UK based subsidiary of this ROI based group, the reporting of joint carbon reductions is no longer possible.

Since the Eircom Group is an EU registered organisation, reporting at a group wide level have stopped and will re-start again in 2026 to align the Eircom Group with Mandatory EU carbon emission reporting. As such, Eircom UK have re-baselined their calculations and will continue to report on this basis annually.

Please note that to date, emissions relating to downstream transportation and the treatment of waste generated in operations have always been reported on a collective/group-wide basis. To improve the accuracy of our reporting as an individual organisation moving forward, Eircom UK are working with our RIO based parent company and 3rd party vendors to establish a new reporting mechanism which will allow for the separation of emissions this nature, enabling us to accurately report emissions relating only to UK operations at an organisation level.

Emissions reduction targets

By 2030, we have targeted a 50% reduction in carbon emissions (tCO₂e) with Net Zero targeted in 2050.

Carbon reduction projects

Eircom UK has implemented several significant initiatives up to 2025 to meet our carbon reduction targets, including:

- **Renewable energy procurement:** eir secured a three-year deal worth €66 million with SSE Airtricity, Ireland's largest supplier of 100% renewable electricity.
- **Electric Vehicle (EV) Infrastructure:** Partnering with EasyGo to replace up to 180 telephone kiosks with EV rapid chargers.
- **Electric vehicle fleet transition: Initiated** in 2021, with 23% of the fleet transitioned to EV or hybrid EV by the end of 2025.
- **Paper reducNon:** Eliminated 4.9 million sheets of paper from retail operations since 2019 and facilitated customers' transition to paperless account management, removing an additional 18.5 million sheets.
- **Network upgrades:** Upgraded the PSTN network with new energy-efficient equipment, and implemented AI to reduce energy consumption at mobile mast sites by approximately 20%.
- **Waste management and recycling:** Established partnerships with Repak/Rehab and WEEE for waste management and recycling. eir sent 27,000 tonnes of electrical waste to Rehab. This has resulted in zero waste went to landfill since 2023.
- **Certifications and standards:** We have maintained our ISO14001 accreditation and a business working responsibly mark accredited company since 2016, audited by the National Standards Authority of Ireland; this is Ireland's standard for responsible and sustainable businesses.

Future measures:

- Review of solar and wind power opportunities.
- Trial of 100% renewable fuel for on-site generators.
- Continued transition of car fleet to EV.

Current emissions reporting

Reporting year: 2025 - 2026

Additional details relating to the current emissions calculations:

Our carbon footprint report covers Scope 1, Scope 2, and the applicable upstream elements of Scope 3. This data relates to one financial year from April 2025 to March 2026.

Emissions	Total (tCO₂e)
Scope 1	268
Scope 2	646
Scope 3	<p>131</p> <p>Our Scope 3 sources include business travel, employee commuting, upstream transportation and distribution, purchased goods and services, and capital goods.</p> <p>Eircom UK continues to operate a zero-to-landfill policy, supported by paperless business operations and the recycling and repurposing of 100% of end-of-life hardware. While our hardware recycling service remains available to all UK clients, this continues to be operated by our ROI-based parent company. As such, emissions relating to the treatment of these materials are not currently calculated or reported separately at an organisational level by Eircom UK. We continue to work with our parent company to improve the granularity of carbon reporting and establish a mechanism that enables emissions relating solely to UK operations to be identified and reported.</p> <p>We also recognise the importance of accurately accounting for emissions across our wider value chain, including downstream transportation and distribution. Our operations continue to rely on a range of third-party technology providers to provide the transportation of hardware to customer sites through their own logistics partners. While emissions relating to downstream transportation and distribution continue to be reported at Group level, Eircom UK is working with its parent company and key supply chain partners to establish an appropriate methodology for calculating and reporting these emissions at an organisational level. This work remains ongoing as part of our commitment to continuously improve the accuracy and completeness of our greenhouse gas reporting</p>
Total emissions	1,045

Declaration and sign off

This carbon reduction plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for carbon reduction plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard, using the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for carbon reduction plans and the corporate value chain (Scope 3) standard.

This carbon reduction plan has been reviewed and signed off by the board of directors.

Signed on behalf of the supplier:



Clair Gheel
Sales and Operations Director
Date: 15/06/2026